

UCme

Quick Reference User Guide - Mobile



Layout & Features:





How to:

LOG IN/OUT OF UCME

Login



- 1. Open app
- 2. Enter username and password



if username/password have been forgotten tap on <u>username/password</u> link to the bottom of screen

3. Tap Login

Logout

4.

1.



- 1. Tap Settings at the bottom right of the screen
- 2. Tap Logout at the top right of the screen

PLACE A CALL

- Open app
- 5. Enter number or select the desired contact from the contact list



TRANSFER A CALL



Tap on the bottom right for more options





3. Tap on more

2.

5.

4. Select Transfer from the options provided



- Should you wish to cancel a transfer tap the
 Cancel
 button
- Alternatively, tap while phone is ringing to cancel transfer
- Enter desired number from the keypad
- 6. Tap **C** Xfer to finish

RETURN A CALL

- 1. Tap on History
- 2. Tap on desired log to call back

PLACING A CALL ON HOLD

- 1. Tap on the bottom right for more options
- 2. Tap on hold

RETRIEVING A CALL ON HOLD

1. Click on hold to retrieve a call from hold

CONFERENCE CALLING

- 1. Click on on the bottom right for more options
- 2. Click on add call
- 3. Enter number and press

INSTANT MESSAGING



- 3. Write your desired Instant Message
- 4. Press when finished

ACCESS VOICE MESSAGES

- 1. Tap on VM
- 2. Enter your password, then hit pound (#) to access voice messages
- When finished listening to voice messages press the red End Call button

End Call

CHANGE PRESENCE

- 1. Tap on Messages Messages to the bottom right of screen
- 2. Tap on My Status near the top of the screen

My Status: Available	>

3. Tap on your desired Status

	My Status	Done
MY	PRESENCE	
0	Available	1
0	Away	
•	Busy	
0	On The Phone	
•	Do Not Disturb	
8	Appear Offline	

4. Press **Done** at the top right to complete

ADD CONTACT TO ADDRESS BOOK



- 5. Tap on Contacts Contacts on bottom left of screen
- 6. Click on on the top right of the screen
- 7. Enter desired Contact details
- 8. Click Save when finished

MANAGE CALL HISTORY

- 1. Click on ^{History}
- 2. For single entries swipe left on desired log and press delete
- Mail (8) 3:31 pm (i) Delete
 3. For entire history press
- 4. Press _____ to confirm